

# Balistreri Realty Client Satisfaction Survey

Agent: ADRIENNE FOLAND  
Client: JOENGST / JENSEN (optional)  
Date: 7/16/06

1. Did you buy or sell real estate? (circle one)

2. What did your agent do well during your real estate transaction?

*Keep us informed of what was going on at least once a week. Good communicator!*

3. How did your agent handle adverse situations or challenges during the real estate process?

*Adrienne kept her 'cool'. Very Diplomatic, professional.*

4. What could your agent do better next time to serve your needs?

*Gave for herself 100%. Could not have done better.*

5. Would you recommend your agent to friends and family? (if yes)  
why? If no, why not?

*See above; 2, 3 and 4*

6. Who do you know who needs to buy or sell property right now (or in the next 30 - 60 days)?

Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_

Thank you for your time and feedback to improve our agent's performance.

*Norman J. Jensen  
Tom Joengst*