

# Balistreri Realty Client Satisfaction Survey

Agent: Adrienne Foland  
Client: Gary Marshall (optional)  
Date: 11/28/11

1. Did you buy or sell real estate? (circle one)

2. What did your agent do well during your real estate transaction?

*Everything. Adrienne was wonderful!*

3. How did your agent handle adverse situations or challenges during the real estate process?

*Adrienne went out of her way to ensure that the home being sold was repaired, presentable and saleable.*

4. What could your agent do better next time to serve your needs?

*Nothing. Adrienne was great!! We couldn't have done the sale without her effort.*

5. Would you recommend your agent to friends and family? If yes, why? If no, why not? *POSITIVELY, ENTHUSIASTICALLY*

6. Who do you know who needs to buy or sell property right now (or in the next 30 - 60 days)? *None*

Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_

Thank you for your time and feedback to improve our agent's performance.