

# Balistreri Realty Client Satisfaction Survey

Agent: Adrienne Feland  
Client: Jacob [REDACTED] / Angela [REDACTED] (optional)  
Date: 6-7-07

1. Did you buy or sell real estate? (circle one)
2. What did your agent do well during your real estate transaction?  
*We could not have asked for more. Adrienne was accommodating, flexible, professional, etc...*
3. How did your agent handle adverse situations or challenges during the real estate process?  
*We faced no real challenges, however Adrienne was always patient and accessible.*
4. What could your agent do better next time to serve your needs?  
*Nothing.*
5. Would you recommend your agent to friends and family? If yes, why? If no, why not?  
*Yes, she went above and beyond the call of duty.*
6. Who do you know who needs to buy or sell property right now (or in the next 30 - 60 days)?

Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_  
Name: \_\_\_\_\_ phone #: \_\_\_\_\_

Thank you for your time and feedback to improve our agent's performance.