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From: Robert Grano
To: cdesalazar@balistreri.com
Cc: Adrienne Foland <afoland@mlswiltonmanors.com>
Subject: Adrienne Foland
Date: Friday, November 20, 2009 10:10:04 AM

Dear Mr. DeSalazar,

I closed yesterday on a house in Oakland Park. Adrienne was my agent on this purchase and I had to take a moment to tell you how fabulous and professional she is. I'm a first time buyer and very new to this whole process and Adrienne was absolutely incredible through every single step of the process.

I always had a million questions, I saw a ton of properties, and she was so on top of things from the first moment it was truly a pleasure to have her on my side. I have already starting singing her praises to friends in the area and will certainly refer her multiple times in the future. She is a gem.

Warm Regards,
Robert J. Grano