

# Balistreri Realty Client Satisfaction Survey

Agent: ADRIENNE FOLAND  
Client: ROBERT MUSSELWHITE (optional)  
Date: 11/15/10

1. Did you buy or sell real estate? (circle one)

2. What did your agent do well during your real estate transaction? SINCE THIS WAS AN ESTATE SALE, IT WAS A LONG PROCESS. ADRIENNE'S INTEREST AND ENTHUSIASM NEVER WAIVERED. AS AN OUT-OF-TOWN SELLER, HER ASSISTANCE WITH HOME IMPROVEMENT WORKERS AND OTHER COORDINATION EFFORTS WAS INVALUABLE.

3. How did your agent handle adverse situations or challenges during the real estate process? Very Well.

4. What could your agent do better next time to serve your needs?

I HONESTLY CAN'T THINK OF ANYTHING. BEST REAL ESTATE EXPERIENCE I'VE EVER HAD.

5. Would you recommend your agent to friends and family?

If yes, why? If no, why not?

DEFINITE YES!

6. Who do you know who needs to buy or sell property right now (or in the next 30-60 days)?

Name: \_\_\_\_\_ phone#: \_\_\_\_\_  
Name: \_\_\_\_\_ phone#: \_\_\_\_\_  
Name: \_\_\_\_\_ phone#: \_\_\_\_\_

Thank you for your time and feedback to improve our agent's performance.