

October 10, 2008

Dear Mr. De Salazar:

I wanted to take a moment and share with you my recent experience with Balistreri Realty. I was a first time buyer beginning a home search with no clear plan or direction. By chance, while driving through a random side street, I found a property that caught my eye. Adrienne Foland was the listing agent.

With one brief conversation, I felt extremely comfortable with Adrienne's frank and honest approach to her advice. She quickly put into place a plan of attack for me and guided me through each step of the way. Never once did I feel pressured or unnecessarily contacted. During the entire process, I truly felt that my best interests were hers as well.

Beyond the fact that Adrienne knew every aspect of the business, she would illustrate all pros and cons of each property and neighborhood she brought me to. Going further, she put me in contact with people that only shared her work ethic. What could have been an exhausting path full of trips and mistakes by a novice buyer like me was instead a well guided and smooth sailing ship.

I still find myself a little in disbelief. I had not one hiccup, blip or downturn. The entire experience was one I will gladly look back on. I would not hesitate in recommending Adrienne or Balisteri Realty to anyone. She is without a doubt an asset to your firm.

Sincerely yours,

Shawn/Graves

Senior Interior Designer