

Balistreri Realty Client Satisfaction Survey

Agent: ADRIENNE FOLAND
Client: TEMPERANCE / SHEEHAN (optional)
Date: NOV. 19, 2008

1. Did you buy or sell real estate? (circle one)

2. What did your agent do well during your real estate transaction?

- EXTREMELY RESPONSIVE TO ALL QUESTIONS & CONCERNS
- ACCESSIBLE AT ALL TIMES & PROVIDED COVERAGE INSTRUCT. DURING HER ABSENCE
- NEGOTIATING SALE PRICE OF HOUSE

3. How did your agent handle adverse situations or challenges during the real estate process?

- HEAD-ON IN A TIMELY MANNER

4. What could your agent do better next time to serve your needs?

- NOTHING! HER PERFORMANCE FAR EXCEEDED OUR EXPECTATIONS.

5. Would you recommend your agent to friends and family? YES

If yes, why? If no, why not?

- ADRIENNE HAS OUTSTANDING ~~NEGOTIATION~~ ^{SALES} SKILLS.
- SHE ALWAYS LISTENS TO THE CUSTOMER AND HEREBY PROVIDES SOLUTIONS RELATIVE TO BUDGET AND HOME REQUIREMENTS

6. Who do you know who needs to buy or sell property right now (or in the next 30-60 days)?

Name: _____ phone#: _____
Name: _____ phone#: _____
Name: _____ phone#: _____

Thank you for your time and feedback to improve our agent's performance.

We were extremely satisfied with Adrienne as our realtor. She was always extremely professional, knowledgeable and a resource to us relative to insurance, closing and other miscellaneous home